

# TIERRA

## DELIVERY GUIDELINES



While we have resumed deliveries, we will be observing a no-physical contact delivery with below as our guidelines:



We will be observing a no physical contact delivery to keep you and our staff safe. For house deliveries, we advise that you open your gates or doors for our staff so they can limit their contact.



Our delivery staff will be maintaining at least a meter distance from you so just kindly point out where you would like your plant to be placed.



For condominium or apartment deliveries, we will be leaving your plants by the lobby unless you specifically request for it to be sent directly to your unit.

Our staff will come equipped with disinfectants (chlorine solution) if you wish to have your pots and/or any other surface they might have had contact with sanitized.

